

MINUTES

Logan Health Medical Center Patient and Family Advisory Council

June 17, 2024 - 5:30 pm- 7:00 pm – Beargrass Room

- i. **Call to Order-** *Ava called the meeting to order at 5: 35 pm*
- ii. **Approval of minutes-** *were approved and seconded*
- iii. **Welcome guests from Logan Health Whitefish-** *Introductions of Jenny Covill and Heather Murray from WF were made*
- iv. **Logan Health Planetree follow-up –** *Mary Jane informed the group that we had 2 Planetree International advisors coming to Kalispell next week from June 24-28 to lead a large number of focus groups, round in and out of the hospital and meet with leadership. She thanked those PFAC members who have agreed to serve on a Focus Group for Volunteers. She informed the group that there would be about a month before a final report came back to be reviewed but we would share with them. Additionally announced the new Planetree Program Manager as Cassidy Lilienthal, RN.*
- v. **Logan Health Updates -** *MJ presented a slide show of upcoming events, new providers, Medicaid expansion and new potential CMS regulations that could impact this PFAC. Good discussion ensued.*
- vi. **Combining of LHMC and LHWF PFAC-** *Led by MJ, in conjunction with our LHWF colleagues, we discussed how we could proceed with creating a new and improved PFAC with members from both locations. Ideas included calling the PFAC “the Ambassadors”, looking to the local high schools NHS programs for committed young volunteers. We discussed the potential upcoming CMS regulatory changes for safety that impact the PFAC and requested the team think about ways PFAC members could be more involved for our next meeting.*
- vii. **Future Meeting/Topics:** *See above*
- viii. **Recognition and THANK YOU cards -** *request was made to send Frankie a thank you for serving with us card. Ava requested a thank you card to Siobhan McKone from the ED for the outstanding care of her father-in-law and family.*
- ix. **Adjourn**

Next Meeting Date: *Next Meeting – July 15th was announced. Ava will be out of town. LHWF colleagues invited to join permanently.*

PFAC Members

Ava Harwood, Chair	X	Bert Blyth	X	Ruth Brado	X
Joan Bird	X	Lisa Blyth	X		
Sandy Reich	X	Sue Justis	X		

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Ad Hoc Committee Members

Mary Jane Lowrance, RN, Executive Director Clinical Quality Improvement X	Mellody Sharpton, Vice President Marketing and Communications Not present
Torr Anderson, Supervisor Experience Program X	Kevin Abel, President Logan Health Medical Center and Logan Health Whitefish Not present
Kelly Bilau, Administrator, Brendan House	Amy Vanterpool, CNO/Vice President Not present
Jenny Covill, Planetree, Spiritual Care & Volunteer Services Coordinator- LHW X	Rachel Naples, Quality Improvement Specialist- LHW Not present
Heather Murray, RN Clinical Quality Specialist – LHW X	Tyler Hope, Quality and Patient Safety Analyst – LHW Not present